CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

1. GRANT AWARD NUMBER: DV09068537

DATE OF SITE VIST: 5/12/10 & 5/13/10

2. GRANT PERIOD: 7/1/2009 - 6/30/2010

3. RECIPIENT/IMPLEMENTING AGENCY: Su Casa - Ending Domestic Violence

4. PROJECT DIRECTOR: Vicki Doolittle

PERSONS INTERVIEWED DURING SITE VISIT:

<u>NAME</u>	TITLE	AGENCY
Vicki Doolittle	Executive Director	Su Casa - Ending Domestic Violence
Edith Matthews	Director of Finance	Su Casa - Ending Domestic Violence
Karla Cannon	Statistical Coordinator	Su Casa - Ending Domestic Violence
Sandra Lopez	Counselor Advocate	Su Casa - Ending Domestic Violence
Sheralyn Velasco	Children's Advocate	Su Casa - Ending Domestic Violence
Yanet Gonzalez	Counselor Advocate	Su Casa - Ending Domestic Violence
Max Estrada	Family Counselor Advocate	Su Casa - Ending Domestic Violence

Rimeiho Coulbounio Signature of Program Specialist

5.18.10 Date

Signature of Section Chief

Date

Signature of Project Representative

5|28|10

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Signature of Program Specialist	Date Signature of S	Section Chief Section Chief Date

5/18/2010

Signature of Project Representative

	PERFORMANCE ASSESSMENT/SITE VISIT REPORT						
۱.	ADMINISTRATIVE REVIEW	YES	NO	N/A			
	1. OPERATIONAL DOCUMENTS						
	Review hard copy/verify the ability to access on line:						
	The Cal EMA Recipient Handbook (R.H.)	\square					
	The Approved Grant Award Agreement		님	H			
	• The RFA/RFP (supersedes the requirement of the R.H.)		H	H			
	• The Program Guidelines (supersedes the requirement of the R.H.)		H	H			
	Is the project familiar with Office of Management and Budget,		H	H			
	OMB Circulars which govern your organization? Circulars may be						
	found at www.whitehouse.gov/omb/circulars						
	Comments: The project had all required operational documents at time of site vis						
	comments. The project had an required operational documents at time of site vis	SIL.					
	2. FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZATIONS ONLY	ATION	(CBO	<u>) &</u>			
	 Obtain copy of required Fidelity Bond Certificate? [R.H. Section 	\bowtie		П			
	2161] Does not apply to state, city, or county units of government.	3 .000.00		-			
	 Does the certificate show: 						
	 Bonding company name 	\boxtimes		П			
	 Bond number 	\boxtimes					
	 Description of coverage 	\boxtimes					
	 Amount of coverage (50% of allocation) 	\boxtimes					
	o Bond period	\boxtimes					
	o Grant award number	Ц	\boxtimes				
	o Employee Dishonesty, Form A	\bowtie	Ц	Ц			
	o Forgery Coverage, Form B		\bowtie				
	o Is the State of California, California Emergency	\boxtimes					
	Management Agency named on the bond as the beneficiary?						
	Comments: This requires a corrective action. The project's Fidelity Bond Certific award number and Forgery Coverage, Form B.	ate is m	issing t	he grant			
	3. ENVIRONMENTAL IMPACT - CEQA COMPLIANCE (R.H. Section 2	2153)					
	Door the anniest have their OFOA 1						
	 Does the project have their CEQA documentation on file? 	\bowtie	Ш				
	Comments: Obtained a copy from the project to be placed in their Cal EMA Mas	ter file a	it Head	quarters			
	4. PROOF OF AUTHORITY (R.H. Section 1350)						
	 Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy 						
	Comments: Obtained a copy from the project at the time of site visit.						

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	PERFORMANCE ASSESSMENT/SITE VISIT REPORT				
۸.	ADMINISTRATIVE REVIEW	YES	NO	N/A	
	5. ORGANIZATIONAL CHART				
	 Review the organizational chart. Are all budgeted positions identified? 	\boxtimes			
	Comments: Reviewed the current DV09/10 organizational chart. All positions l	ocated a	nd are	filled.	
	6. Cal EMA MODIFICATION (Cal EMA 2-223)				
	• Review the purpose/preparation of Grant Award Modification (Cal EMA 2-223). [R. H. Section 7500] (Instruct the project staff on the procedure to obtain the most recent forms from Cal EMA website.)				
	A modification is needed for the following: O Budget changes				
	 Change in key personnel Adding/changing additional signers Change goals/objectives, or activities Address change Other 				
	Comments: At the time of the site visit I was advised that the staff at the project modification to make budget changes before the end of the DV09/10 grant period. 7. PERSONNEL POLICIES	will be s	ubmitti	ng a	
æ	 Does the project staff have access to written personnel policies as required? [R. H. Section 2130] 	\boxtimes			
	 Do policies include: Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and 	\boxtimes			
	 current job duties/descriptions A current Drug Free Workplace policy statement on file signed by the employee? [R. H. Section 2152] 	\boxtimes			
	 Work hours Compensation rates Overtime 	\boxtimes			
	 Did the Board approve the agency's current personnel policy? 	\boxtimes			
	Comments: The Board of Directors approved all personnel policies in 2009.				
	8. <u>FUNCTIONAL TIMESHEETS</u>				
	 Does the project use functional timesheets for each grant funded position less than 1 FTE? OR Time Study Allocation plan updated within the last 2 years? [R. H. Section 11331] 				
	Are timesheets (naid staff & volunteer) signed by staff & approved	\square	П		

PERFORMANCE ASSESSMENT/SITE VISIT REPORT						
ADMINISTRATIVE REVIEW	YES	NO	N/A			
by supervisor? (Review timesheets to ensure they are signed by the staff and supervisor)						
Comments: Reviewed two regular staff and one volunteer personnel file and fund	ctional t	imeshe	ets.			
9. <u>DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER</u>						
 Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction? 	\boxtimes					
 Name of individual who approves purchases. Vicki Doolittle Name of individual who writes checks. 						
Nancy Bran - (Accounting Clerk)						
Name of individual(s) who signs checks.						
Board Members including President, Past President, Vice						
President, Past Vice President & Treasurer.						
Comments:						
10. SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]						
 Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)? 	\boxtimes					
 Does the project maintain an accurate inventory log of equipment purchased with grant funds? 			\boxtimes			
Comments: The project uses QuickBooks. The project has made no major equipments funds during the 09/10 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have a depreciation schedule for page 10.00 fiscal year but they do have 10.00 fiscal year but they 10.00 fiscal year but they 10.00 fiscal year but they do have 10.00 fiscal year but they 10.0	nent pui st equip	rchases ment.	with gra	nt		
11. PROJECT EXPENDITURES						
 Is the project's expenditure rate commensurate with the elapsed period of the grant? 	\boxtimes					
 Are the project's expenditures being made in accordance with the 	\boxtimes					
terms of the Grant Award Agreement?						
 Does the project need to submit a Grant Award Modification Request (Cal EMA Form 2-223)? 		\boxtimes				
• Is the project up-to-date with the submission of Cal EMA Form 2-201?	\boxtimes					

Comments: Staff at the project advised that they would be submitting a modification to change the budget before the end of the DV09/10 grant period. At this time they're awaiting the clearance of the April 2010 invoice to Cal EMA accounting.

A.	ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	N/A	
	12. MATCH REQUIREMENTS				
	 Does the project have a match requirement? Is the project meeting the match requirement? Review the supporting documentation to substantiate cash or in-kind match. 				
	Comments: The project has cash match.				
	13. EEO POLICY				
	Go over EEO checklist. (Separate document)	\boxtimes			
	Comments:				

PERFORMANCE ASSESSMENT/SITE VISIT REPORT B. PROGRAMMATIC REVIEW YES NO N/A GENERAL 1. PROGRAM GOALS AND OBJECTIVES Review the goals and objectives of the program and the X programmatic requirements of the Grant Award Agreement. Is the project meeting the program goals and objectives? • Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? Comments: At this time the project is meeting the goals and objectives that they have set according to their DV09/10 RFA as well as 1st and 2nd quarter progress reports. 2. PROGRESS REPORT Discuss and review the programmatic Progress Report requirements. X Comments: No issues were found on the 1st and 2nd quarter progress reports. 3. SOURCE DOCUMENTATION - Programmatic Is the project maintaining a record keeping and data collection \boxtimes process that will accurately support the project's reported data on the Progress Report form? Review the project's file system and data collection process. Comments: At this time the project uses an excel spreadsheet as their main form of record keeping and data collection. In the near future the staff will be converting to a database called "ALICE". 4. OPERATIONAL AGREEMENTS Does the project have current Operational Agreements as required \boxtimes by the Grant Award Agreement (three years in length)? Comments: All Operational Agreements for the DV09/10 RFA are current, however I advised them that some of their DV10/11 OA's need to be revised to comply with the three year rule for OA's. 5. PROJECT STAFF DUTIES Interview project staff and discuss their duties and the relationship M to the grant. Are employees performing duties as stated in the Grant Award Agreement? Comments: In addition to the staff listed on the first page of the performance assessment I also met with the

5/18/2010

following staff members funded by the Cal EMA DV09/10 grant:

B. PROGRAMMATIC REVIEW

YES NO N/A

Nicolassa Galvez - Grants Manager Maria Christina Satki - Outreach Manager Cecy Lara - Asssistant Outreach Manager

PERFORMANCE ASSESSMENT/SITE VISIT REPORT						
C .	SUPPLEMENTAL PROGRAMMATIC REVIEW	YES	NO	N/A		
DIRE	CT SERVICES				8	
	1. Maintain 24-hour crisis hotline					
	 Crisis line staffed 24 hours a day, 7 days a week. Documentation procedures ensure accurate statistical data on progress 	\boxtimes				
	report (PR). • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101.					
	Comments:					
	2. Counseling to adult DV victims					
	 Free individual and group counseling provided to adult DV victims. If counseling referred, OA on file with service providers. 	\boxtimes				
	 Documentation procedures ensure accurate statistical data on PR. 	\boxtimes				
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 					
	Comments: Angel Step Inn (Substance Abuse & Domestic Violence); Beyond Sh	elter Ho	ousing.			
	3. Business Center					
	Business center open during routine business hours.	\boxtimes				
	Staff coverage provided during lunchtime and staff meetings.	\boxtimes	Ц	\sqcup		
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	\boxtimes				
	Comments: Business Center is located at 3840 Woodruff Avenue, Long Beach, C.	A.				
	4. Emergency Shelter					
	Physical shelter exists	\boxtimes				
	 Emergency shelter provided to DV victims and their children 24 hours per day. 	\boxtimes				
	 Victims and children with disabilities accommodated. 	\boxtimes				
	Children's services provided.	\boxtimes				
	 Accommodations for schooling made while children are in shelter. 					
	Written protocol for reporting suspected child abuse in place.	\boxtimes	Ц	Ц		
	• Documentation procedures ensure accurate statistical data on PR.	\boxtimes	Н	Ц		
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	\bowtie				

Comments: Emergency Shelter is a 20 bed facility.

C.	SUPPLEMENTAL PROGRAMMATIC REVIEW	YES	NO	N/A	
	5. Emergency food and/or clothing				
	 Emergency food and/or clothing provided to DV victims and their children. 	\boxtimes			
	 If emergency food and/or clothing is referred, OA on file with service providers. 	\boxtimes			
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	\boxtimes			
	Comments:				
	 6. 24 hour emergency response to Law Enforcement (LE) • Written protocol in place to address LE referrals. • Current OA on file with local LE. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: Project contracts with Lakewood Sheriff's Office.				
	 7. 24 hour response to hospital emergency rooms • Written protocol in place to address emergency room referrals. • Current OA on file with local emergency rooms. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: Project contracts with Tri City Regional Hospital.				
	 8. 24 hour transportation to shelter or other safe location Emergency transportation provided 24/7 to shelter to other safe location. 	\boxtimes			
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	\boxtimes			
	Comments:				
	 9. Counseling to children of DV victims Free, age-appropriate counseling provided to children of DV victims. If counseling is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				

PERFORMANCE ASSESSMENT/SITE VISIT REPORT C. SUPPLEMENTAL PROGRAMMATIC REVIEW YES NO N/A Comments: The project sometimes refers out to a service called Community Family Guidance and Rio Hondo Mental Health. 10. Court and Social Service Advocacy for DV victims Victim advocacy to social services agencies provided. Court accompaniment provided. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. Comments: Counselor Advocates serve as court accompaniments. 11. Legal Assistance Legal assistance with TRO's and other protective and/or custody orders. • If legal assistance is referred, OA on file with service providers. • Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. Comments: Project uses Legal Aid, Caracen, & Mexican Consulate. 12. Local community services • Involvement in local DV Council or other collaborative partnerships. Referrals made to other agencies in the DV services network. • Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101.

Comments: The staff at the project is involved in many collaborative partnerships such as the CPEDV, End Abuse, & the Los Angeles County DV Council.

13. Household establishment

 DV victims receive assistance establishing a new residence. If household establishment assistance is referred, OA on file with service providers. 	\boxtimes	
Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101.	\boxtimes	

Comments: The project does have transitional housing which has 24 beds, can house 6-8 families, and ranges from 1 to 1.5 years.

PERFORMANCE ASSESSMENT/SITE VISIT REPORT SUPPLEMENTAL PROGRAMMATIC REVIEW C. YES NO N/A 40-HOUR TRAINING 1. Can the project ensure advocates working with victims meet the \boxtimes requirements of a "domestic violence counselor" pursuant to Evidence Code §1037.1(a) (1)? Comments: Each person funded by the grant regardless of position goes through the 40 hour training. 2. Does the project have a current Training Summary/Training \boxtimes Syllabus which meets the requirements of Training Curriculum Resource and Development Guide? Comments: The project does not provide training. The project refers out to neighboring agencies to provide training such as WomenShelter of Long Beach and Human Options. ADDITIONAL REQUIREMENTS 1. Do the written policies pertaining to the provision of all services are X inclusive of all domestic violence victims and their children per the RFA? Comments: 2. Does the project provide alternative shelter and other services X through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA? Comments: 3. Does the project have a children's program in their shelter facility X per the RFA? Comments: The project home schools in addition to providing play therapy and "Window between Worlds". 4. Does the project make arrangements for school aged children to X continue their education during their stay at the shelter per the RFA? Comments: The children regardless of age are homeschooled during their stay at the shelter. They're not allowed to attend public school while in the shelter. The project contracts with ABC Unified School District to provide adequate homeschooling. 5. Does the project have a documented policy for the handling and M storage of confidential client information per the RFA?

5/18/2010

Comments.

<u>C.</u>	SU	PPLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	NO	<u>N/A</u>
	6.	Does the project have adequate policy and procedures, approved by the Board of Directors, to protect the agency from legal liability, including:			
	•	Up to date bylaws which specify minimum/maximum number of, and formal process for selecting, members of the Board of Directors;	\boxtimes		
	•	Up to date personnel policies which include grievance procedures, leave policies, work hour and benefit policies, regular staff evaluations, and policies for setting salaries and increases.			

Comments:

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	DOLLERANDIALA	PROGRAMMATIC REVIEW

YES NO N/A

NOTES:

DR A	ADDENDUM TO DV SITE VISIT REPORT			
	t Award Number: DR09018537 Date of Site bient Name: Su Casa – Ending Domestic Violence	Visit: 5-12-10 &	z 5-13-10	
Progr	rammatic Review	Yes	<u>No</u>	N/A
1.	Did the project meet the programmatic objectives identified in the Grant Award Agreement? Comments: Using DR funds the project was able to retain paying salaries.	n staff by		
2.	Review a copy (if available) of any brochure(s) the project created, disseminated, or translated as a part of the DR grant. Comments: Project created brochures (see attached).	et 🖂		
3.	Review source documentation establishing the number of outreach presentations given: Comments: The staff at the project conducted 21 outreach presentations.			
4.	Did the project spend all of the money awarded in the gran	nt?		
	Comments: The project's balance for this grant is zero as November 2009.	of 🖂		

California Emergency Management Agency EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

RECIPIENT(s):

Su Casa - Ending Domestic Violence

IMPLEMENTING AGENCY:

Su Casa - Ending Domestic Violence

GRANT AWARD #(s):

DV09068537

FEDERAL \$:

164,151 (without match) - 205,189 (with match)

STATE \$:

184,968 (without match) - 219,072 (with match)

CONTACT PERSON AT SITE: Edith Matthews

TELEPHONE #:

562.421.5337

E-MAIL ADDRESS:

edith@sucasadv.org

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (Cal EMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by Cal EMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that Cal EMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

California Emergency Management Agency

EEO CHECKLIST - B

		4	FEO	DOLLOW	Δ					
l k		1.	emple ance medie homo chara denia must	statement oyer and o stry, nation cal condition sexuality a cteristics) I of family also apply	snould s loes not nal origin ons), ma and bise , or disab medical to delive prominen (Reque	pecifically discriminal, age, sex rital status xuality), molility (med care leave eries of sent place ac	state that ate on the late on the late (including s, sexual or ledical correct and pregervices to decessible to of the policy	t the basing pre- orien ondition by side of the control of the con	pportunity Policy s agency is an equ is of race, color, re egnancy, childbirth station (heterosex) on (cancer and ge cal, including HIV ncy leave. Addition ts and volunteers apployees, applicant d indicate if has bee	eligious creed, h or related uality, enetic and AIDS), and nally, this policy This policy must
		2.	SEXU	JAL HARA	SSMEN	T POLICY	Y - A curre	ent p	olicy specifically s	stating all
			empi	yees nave	e a right	to work in	an enviro	onme	ent free from all fo	rms of
			discri	mination, i nment.	ncluding	sexual ha	rassment,	t, reta	aliation and hostil	e work
			YES		(Reque	est a conv	of the pol	dicy)		
			NO			le attachm		nicy.,		
	_						4			
		3.	DISCI	RIMINATIO	ON COM	IPLAINT F	PROCEDU	URE	- Has the recipier	nt adopted a
			volunt	eers and	ompiaint clients?	procedure	e for filing	com	plaints, both for the	heir employees,
			YES	\boxtimes		est a copy	of the pro	ocedi	ure.)	
			NO			e attachm				
	7		4 NO	ADISCBIM	MINATIO	N DOSTE	D The C	- A D		
	7		Hou	sing (DFE	H) poste	er entitled	rk - The Ca "Harassm∈	ent o	epartment of Fair or Discrimination i	Employment and
			Pro	nibited by	Law" mu	st be post	ed in a co	onspi	icuous location ac	cessible to
			emp	loyees an	d applica	ants for en	nployment	ıt.		
			YES NO	Ħ	(Provide	e attachm	ent (A)			
		5	. PUE	BLICATIO	NS - Do	es the rec	ruitment m	mate	rials or publication	ns include a
			polic	by stateme loyees?	nt of nor	ndiscrimina	ation for pa	partic	ipants, beneficiar	ies, applicants, or
			YES		(Reque	st copy of	document	nt)		
			NO					,		
	1	6	000	DDINATO	D 11					
\boxtimes		0	6. COORDINATOR - Has the recipient identified a person responsible for coordinating complaints?							
NAME:				Edith Matthews						
	TITLE:			Director of Finance						
		PH	ONE:	562.421.5	337		E-MAIL:	edi	ith@sucasadv.org	
104										

California Emergency Management Agency EEO CHECKLIST - B

		7. FINDINGS OF DISCRIMINATION – Has the agency had any findings of discrimination issued in the last five years by the Agency, Federal/State Court, or Federal/State administrative agency (i.e. Equal Employment Opportunity Commission (EEOC), California Department of Fair Employment and Housing (DFEH), etc.). YES \(\sum \) NO \(\sum \)						
		8. ALLEGATIONS OF DISCRIMINATION – Has the agency been made aware of any current allegations of discrimination within the (last 2 years) originating from an employee, volunteer or client? YES NO						
	 9. DISSEMINATION of the Equal Employee Opportunity Plan and the Equal Employment Opportunity Policy - A plan to disseminate the EEO Plan and the EEO Policy to all employees, volunteers, clients and to the general public. YES							
	- Inglien p							
I he	ereby certify	this EEOP Checklist is accurate and complete to the best of my knowledge.						
	PROGR	AM SPECIALIST NAME: Joimeiko Coulbourn						
PROGRAM SPECIALIST TELEPHONE: 916.324.9222								
		DATE: 5/18/10						

COMMENTS:

Please follow up with the project on number 10 as they did not have a clear understanding of what the EEO unit is asking for them to provide or how to go about accommodating this request.

Upon completion, please send a copy of this checklist to Lisa Abila, EEO Compliance Officer, Cal EMA Headquarters.





May 28, 2010

Ms. Joimeiko Coulbourn California Emergency Management Agency Domestic Violence Section 3650 Schriever Avenue Mather, CA 95655

SUBJECT: Performance Assessment Report GRANT #: DV09068537 & DR09018537

Dear Ms. Coulbourn:

It was a pleasure to meet with you during the recent CalEMA site visit of our agency. I have received the Performance Assessment Report pursuant to your site visit on May 12th and 13th, 2010 of the Domestic Violence Assistance Program for Su Casa ~ Ending Domestic Violence. I have reviewed the report and am enclosing the signed Site Visit Checklist per your request. We are in the process of following up on the findings as identified in the report, and they will be forwarded to you soon.

Thank you for your assistance and please feel free to call me if you have any questions or concerns. I can be reached at (562) 421-5297.

Sincerely,

Vicki Doolittle

Executive Director

Vicki Dooluth

Enclosure